

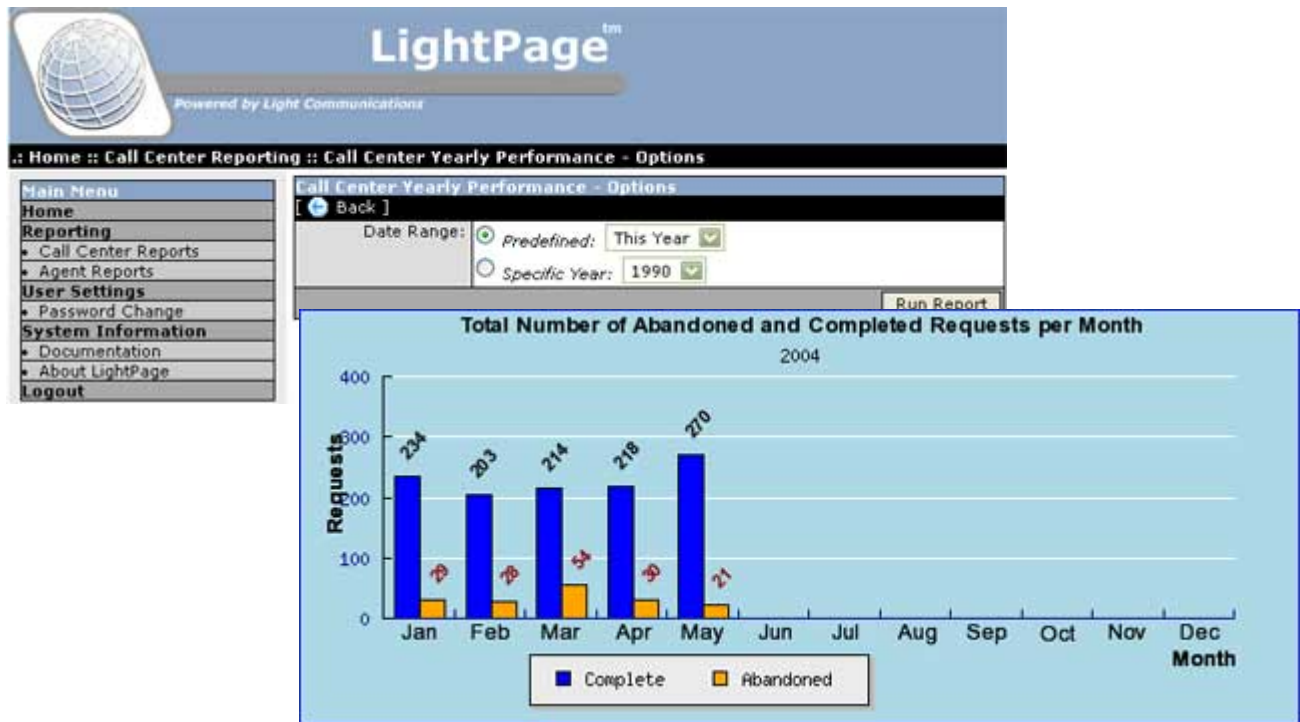
LightPage

Statistics Analysis and Presentation Software for Enterprise Voice-Data-Video Convergence

LightPage (a LightSuite™ family product) is a full-featured reporting software engine with an open architecture customizable end-user desktop interface for business applications that utilize multi-vendor corporate communications systems. LightPage delivers information, accountability, and statistics for enterprise IP communications infrastructure that may include voice, data and video components.

LightPage is vendor independent and may be integrated with a variety of third party real-time communication systems to gather, process, analyze and present statistical data.

LightPage is easy to use and offers many advantages over the individual vendor-specific reporting tools and end-user desktop interfaces. For example, for enterprise multi-media contact center applications LightPage can display such important business metrics as abandon rates across all media types, graphs and charts of contact center volume, agent performance, silent monitoring and many other metrics.



LightPage may be utilized independently or used together with other LightSuite™ software modules or as an integration framework for inter-connecting multiple business systems by different manufacturers.